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COLLECTION MENTS

## Massachusetts Public Library Data

Electronic Services FY2002 Data (July 1, 2001 - June 30, 2002)

Compiled: May, 2003 Distributed: June, 2003 Joseph S. Hopkins, Chairman John E. Arnold, Vice Chairman Dr. Em Claire Knowles, Secretary Edward L. Bertorelli Deborah Hill Bornheimer Walter L. Cameron, Jr. John E. Henderson Elia D. Marnik Robert F. Mooney

Massachusetts Board of Library Commissioners

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#### Introduction

The *Electronic Services* Report displays 2002 holdings and service data submitted by 364 (98%) of the Commonwealth's 370 independent public libraries on the FY2003 Annual Report Information Survey. FY2002 expenditures data was reported by 362 public libraries (98%) on the FY2003 Financial Report form.

The following data items are **new** to this report: expenditures for electronic access and operating expenditures for online services.

FY2002 saw the opening of a joint public library in Massachusetts. The Hamilton-Wenham Public Library, funded with appropriations from the towns of Hamilton and Wenham, is located in a new building in Hamilton and replaces two previously independent libraries, the Hamilton Public Library and the Wenham Public Library.

Beginning with the FY2002 reports, data is displayed by individual main public library rather than by municipality. While this change will not affect the majority of municipalities, a change will be evident for Hamilton-Wenham and municipalities with multiple independent libraries. Communities with more than one independent library are Acton, Barnstable, Chatham, Dennis, Falmouth, Hardwick, Harwich, Natick, Northampton, Northfield, Shelburne, South Hadley, Warren.

In order to facilitate this change, the population groups have been renamed from 'Population Group A through H' to 'Library Population Group 1 through 8'. The new groups arrange libraries according to the population served by the library, rather than the population of the municipality.

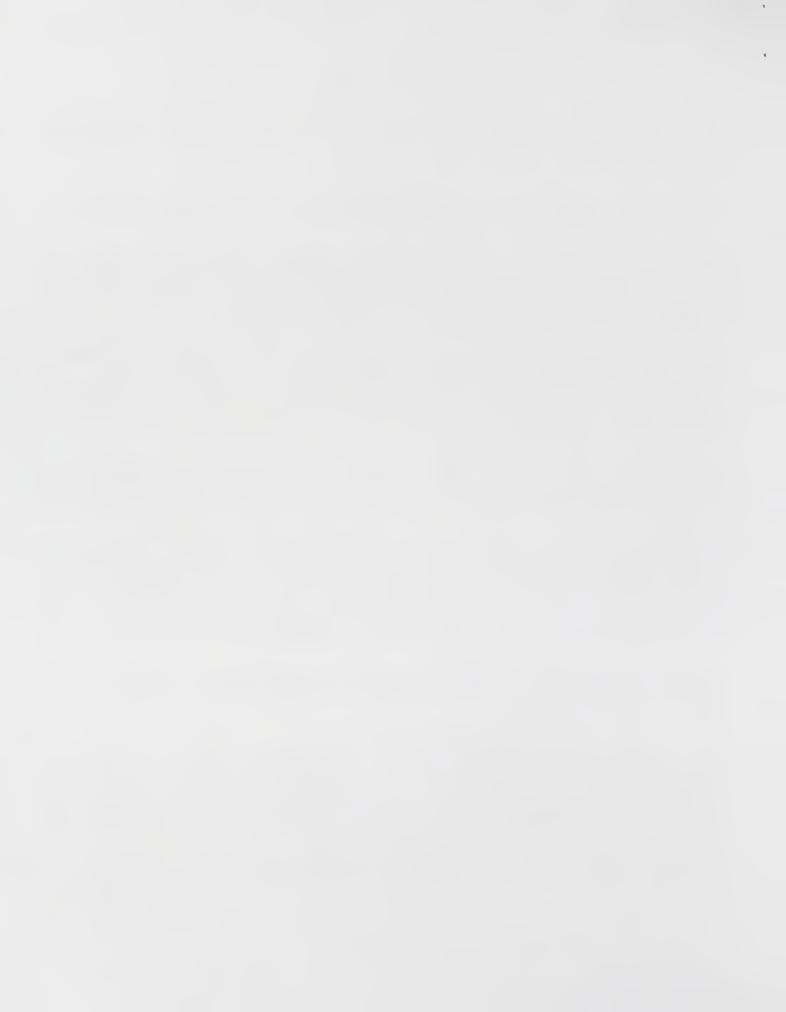
The population served by each library is shown in the 2000 population column. For most libraries this continues to be the population of the municipality in which the library is located. For the Hamilton-Wenham Public Library, this is the combined 2000 U.S. Census population figures for Hamilton and Wenham. For multiple independent public libraries, this is the percentage of the municipality's total 2000 U.S. Census population determined to be served by each independent library. The total of the percentages for all libraries in a single municipality will not exceed 100%.

Thank you to all the libraries providing data. We applaud their efforts to capture an essential, expanding and evolving aspect of library service and encourage readers' comments about this report.

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Massachusetts Public Library Data: Electronic Services, FY2002 Data (July 1, 2001 - June 30, 2002)

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### Electronic Services FY2002 Data

#### Table of Contents

Page	
1	FY2002 Electronic Services Summary
2	Library Population Group 1 (under 2,000)
5	Library Population Group 2 (2,000 - 4,999)
7	Library Population Group 3 (5,000 - 9,999)
10	Library Population Group 4 (10,000 - 14,999)
12	Library Population Group 5 (15,000 - 24,999)
14	Library Population Group 6 (25,000 - 49,999)
16	Library Population Group 7 (50,000 - 99,999)
17	Library Population Group 8 (100,000 and over
18	Appendix - Definitions
	Index



https://archive.org/details/massachusettspub2002mass

#### **Electronic Services Summary**

Number of Libraries	Number of Munics*	Service
361	340	provided access to electronic services.
287	272	reported 117,150 users of electronic resources in a typical week.
361	341	provided access to the Internet.
360	340	had 4,912 computer terminals available for public use.
358	338	had 3,475 PC's accessing the Internet with a graphical user interface.
230	221	had a home page as of June 30, 2001
118	116	reported 97,337,392 hits on their library's home page.
299	292	spent \$5,644,395 for network expenditures
318	304	held 49,189 materials in electronic format, which was 0.1% of total holdings.
183	183	subscribed to 1,644 electronic subscriptions, which was 1.8% of all subscriptions.
170	167	held Internet training sessions.
43	41	owned ebook readers for patron use.

<sup>362</sup> libraries in 341 municipalities reported electronic services data.

<sup>\*</sup>The Hamilton-Wenham library is reported as one library and two municipalities where applicable.

		1 12002	Catuicu	itcport -	Licetio	THE SELVIC	,03			
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook Readers Owned
Library Population Gro	oup 1 ( 0	) - 1,999)								
Acton - W. Acton	1,220	0	0	0	0	NC	0	6	NC	
Alford	399	6	0	0	0	NC	0	8	N/A	1
Aquinnah	344	6	1,744	0	3	13	50	6	3,072	2
Ashfield	1,800	6	0	0	1	10	0	0	N/A	1
Becket	1,755	400	86	800	2	14	42	•	N/A	N.
Blandford	1,214	0	0	0	1	20	0	0	6	5
Buckland	1,991	3,668	0	0	1	1	25	0	N/A	1
Charlemont	1,358	0	0	0	1	4	2	0	N/A	N N
Chatham - So. Chatham	529	0	0	0	0	NC	0	0	N/A	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Chester	1,308	0	0	0	1	1	1	0	N/A	A
Chesterfield .	1,201	0	0	0	1	6	0	0	N/A	
Chilmark	843	0	3,823	0	2	5	27	0	5,663	3 Yes
Clarksburg	1,686	0	0	0	3	20	5	0	N/A	\
Colrain	1,813	603	0	40	2	NC	5	0	N/A	1
Conway	1,809	0	0	0	0	NC	0	0	N/A	4
Cummington	978	0	0	0	1	2	0	0	N/A	1
Egremont	1,345	0	0	0	2	12	4	0	NC	
Erving	1,467	0	0	0	0	NC	0	0	N/A	1
Florida	676	462	0	0	2	8	4	8	N/A	A
Gill	1,363	8	0	0	1	8	0	3	N/A	1
Goshen	921	8	0	0	1	6	2	0	N/A	1
Gosnold	86	8	0	0	0	NC	0	6	N/A	1
Granville	1,521	462	0	0	3	22	106	0	N/A	
Hancock	721	0	0	0	1	2	0	0	N/A	
Hardwick - Gilbertville	1,311	0	0	0	1	5	30	0	N/A	
Hardwick - Paige Memorial	1,311	0	0	0	2	10	16	0	N/A	
Harwich - Chase	619	0	183	0	1	2	0	0	. N/A	
Harwich - Harwich Port	1,239	1,000	255	0	1	4	19	0	N/A	

FY2002 Featured Report - Electronic Services

	FY2002 Featured Report - Electronic Services												
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook Readers Owned			
Heath	805	0	0	35	1	10	11	0	NC				
Hinsdale	1,872	0	2,202	0	3	36	0	0	NC	;			
Leverett	1,663	1,310	0	0	1	1	2	0	NC				
Leyden	772	0	0	0	1	4	20	0	NC				
Middlefield	542	0	0	0	1	5	13	0	N/A				
Monroe	93	0	0	0	0	NC	0	0	N/A				
Monterey	934	0	0	0	1	5	2	0	N/A				
Montgomery	654	200	0	0	1	1	17	0	N/A				
Mount Washington	130	0	0	0	1	3	0	0	N/A				
New Braintree	927	0	0	0	1	7	0	0	N/A				
New Marlborough	1,494	0	0	0	2	20	85	0	N/A				
New Salem	929	447	387	15	1	3	9	0	N/A				
Northfield - Field	443	0	0	0	1	5	0	0	N/A				
Oakham	1,673	2,262	0	0	1	7	50	0	NC				
Otis	1,365	0	0	0	0	NC	0	0	N/A				
Pelham	1,403	0	0	0	8	40	49	0	N/A				
Peru	821	0	0	0	1	•	0	0	N/A				
Petersham	1,180	2,126	0	168	1	1	59	0	N/A				
Phillipston	1,621	0	0	0	1	NC	0	0	N/A				
Plainfield	589	0	0	0	1	NC	0	0	N/A				
Richmond	1,604	489	0	16	2	0	10	1	N/A				
Rowe	351	0	0	0	0	NC	0	0	N/A				
Royalston	1,254	0	0	0	2	NC	30	0	N/A				
Russell	1,657	0	0	0	1	NC	60	0	N/A				
Sandisfield	824	0	0	0	1	2	0	0	N/A				
Savoy	705	0	0	0	0	NC	0	0	N/A				
Shelburne - Arms Library	1,029	0	0	0	1	NC	6	0	N/A				
Shelburne - Shelburne Free	1,029	3,869	0	0	1	NC	41	0	N/A				
Shutesbury	1,810	0	0	0	1	9	22	0	NC	;			

		FY2002	Featured	Report -	Electro	nic Servi	ces			
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook, Readers Owned
South Hadley - Gaylord	1,720	0	0	0	3	15	29	0	NC	;
Tolland	426	0	0	200	1	NC	0	0	N/A	
Tyringham	350	0	0	0	1	NC	0	0	N/A	
Wales	1,737	462	1,403	0	3	9	46	0	N/A	
Warren - West Warren	907	0	0	0	1	15	32	5	N/A	
Warwick	750	314	0	0	2	14	16	0	N/A	
Wendell	986	447	0	15	1	10	0	0	N/A	
West Stockbridge	1,416	60	50	0	1	21	50	0	N/A	
Westhampton	1,468	1,032	0	66	2	15	1	0	N/A	
Whately	1,573	0	785	0	1	NC	0	0	N/A	
Windsor	875	0	0	0	1	5	4	0	N/A	
Worthington	1,270	15	0	215	3	21	28	0	NC	Yes

	,	FY2002	Featured	Report -	Electro	nic Servi	ces		,	
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources	1	Electronic Subscrip.	Web Page Hits	Ebook Reader Owned
Library Population Gr	oup 2 ( 2	2.000 - 4.9	99)						-	
Ashby	2,845	462	1,557	0	1	15	42	0	N/A	
Avon	4,443	13,289		1,312	6	800	0	0	N/A	
Barnstable - Cotuit	3,314	16,024	452	0	5	200	53	2	3,216	5
Barnstable - Osterville	3,214	16,767	1,032	1,863	6	260	0	0	NC	Yes
Barnstable - Sturgis	3,132	16,656	0	0	6	277	89	0	22,600	Yes
Barnstable - Whelden	3,142	10,972	0	0	3	NC	1	0	NC	
Berlin	2,380	992	480	0	4	NC	42	0	N/A	
Bernardston	2,155	0	0	0	1	8	48	0	N/A	
Bolton	4,148	0	0	0	1	25	8	0	NC	;
Boxborough	4,868	1,955	1,693	66	1	45	38	3	2,022	2
Boylston	4,008	1,330	0	84	2	NC	376	0	N/A	
Brimfield	3,339	0	750	0	3	15	25	0	N/A	
Brookfield	3,051	2,219	540	43	1	12	34	0	N/A	
Carlisle	4,717	18,040	0	0	9	600	13	1	N/A	
Cheshire	3,401	0	0	0	1	NC	8	0	N/A	
Deerfield	4,750	731	0	0	3	24	0	0	N/A	
Dennis - Memorial	3,195	0	769	0	5	83	103	0	N/A	Yes
Dennis - Sears	3,195	0	1,052	0	3	31	47	0	NC	
Dennis - South Dennis	3,195	0	0	0	2	26	0	0	N/A	
Dennis - Town	3,195	38,500	303	0	4	71	74	0	N/A	
Dennis - West Dennis	3,195	0	0	0	4	56	3	0	N/A	
Dunstable	2,829	3,723	0	477	2	NC	62	0	N/A	
East Brookfield	2,097	609	0	0	2	6	107	0	N/A	
Edgartown	3,779	21,221	650	0	7	217	113	0	NC	Yes
Essex	3,267	9,006	30\$	793	2	9	14	2	N/A	
Falmouth - West Falmouth	3,593	0	0	263	1	NC	0	0	N/A	
Falmouth - Woods Hole	3,593	7,530	350	0	1	20	33	0	N/A	
Hadley	4,793	2,100	3,054	0	2	25	35	0	N/A	

	FY2002 Featured Report - Electronic Services												
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook, Readers Owned			
11-45-14	2 240	2.402		70	4					I			
Hatfield	3,249						6	0					
Holland	2,407	462	0			NC	64	0	N/A				
Hubbardston	3,869	2,190	0					0	N/A				
Huntington	2,174	0	419					0					
Lanesborough	2,990	0	0	620	2	10	0	0	N/A				
Millville	2,724	2,231	225	74	3	NC	22	0	N/A				
Nahant	3,632	0	1,800	0	0	NC	2	0	NC				
North Brookfield	4,683	710	3,450	0	1	20	10	5	N/A				
Northfield - Dickinson	2,508	466	2,227	285	3	19	31	0	NC				
Oak Bluffs	3,713	11,945	724	0	6	600	81	0	53,144				
Paxton	4,386	2,262	6,359	0	7	NC	77	3	2,138	3			
Plympton	2,637	5,542	550	1,053	2	4	4	0	NC				
Princeton	3,353	2,262	4,442	72	2	20	72	0	NC				
Provincetown	3,431	13,912	0	1,309	5	430	32	3	NC	Yes			
Rochester	4,581	9,000	1,120	0	3	300	107	0	1,500	Yes			
Sheffield	3,335	2,262	10,340	600	3	NC	0	0	NC	;			
Sherborn	4,200	0	9,225	0	4	NC	112	1	NC	;			
Stockbridge	2,276	1,100	0	0	0	NC	0	0	N/A				
Sunderland	3,777	5,244	0	0	2	NC	64	0	N/A				
Tisbury	3,755	19,281	55,803	0	11	450	70	0	1,588				
Truro	2,087	12,307	2,537	135	3	111	23	0	NC				
Warren - Public Library	3,869	2,190	3,201	0	1	48	25	0	N/A				
Wellfleet	2,749	18,425	0	0	9	300	55	0	NC				
West Brookfield	3,804	800	0	0	4	25	106	0	N/A				
West Newbury	4,149		2,218	1,339	4	26	1	0	N/A				
West Tisbury	2,467							0	NC				
Williamsburg - Meekins	2,427	<b></b>	0	0	2	32	231	2	NC				

		FY2002	Featured	Report -	Electro	nic Servi	ces			
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook Readers Owned
Library Population G	roup 3 ( 5	5,000 - 9,9	99)							
Adams	8,809	2,190	1,686	2,667	1	11	1	2	N/A	
Ashburnham	5,546	500	0	1,000	2	25	169	0	N/A	
Ayer	7,287	13,993	0	300	5	. 125	200	0	NC	;
Barnstable - Marstons Mills	8,464	13,686	394	0	3	459	32	0	10,950	
Barre	5,113	2,262	1,493	1,200	3	80	17	0	3,913	3
Berkley	5,749	0	1,324	0	2	2	3	0	1,428	3
Blackstone	8,804	1,882	0	941	3	125	0	0	N/A	
Boxford	7,921	17,304	324	1,658	9	118	47	1	NC	;
Chatham - Eldredge	6,096	22,450	30,372	4,150	14	1,308	26	3	1,217	Yes
Cohasset	7,261	13,393	794	0	3	30	157	3	NO	Yes
Dalton	6,892	1,814	3,965	0	2	42	43	0	2,640	
Dighton	6,175	5,970	1,674	1,066	6	40	170	3	NC	
Douglas	7,045	2,531	0	0	2	28	71	0	N/A	
Dover	5,558	15,970	9,604	3,476	9	350	118	11	NC	
Eastham	5,453	0	10,407	0	10	541	57	2	7,500	Yes
Freetown	8,472	8,484	0	0	3	12	40	•	1,137	7
Georgetown	7,377	5,396	2,024	0	2	12	25	0	N/A	
Granby	6,132	5,565	6,714	0	4	NC	26	1	NO	Yes
Great Barrington	7,527	0	3,458	0	5	69	65	0	NC	
Groton	9,547	2,262	21,169	0	7	76	362	0	66,810	
Groveland	6,038	2,918	0	282	2	NC	54	1	N/A	
Halifax	7,500	9,176	1,717	0	4	38	215	0	2,197	Yes
Hampden	5,171	2,190	480	73	6	20	82	0	NC	
Hanson	9,495	10,012	1,741	304	10	45	63	2	35,676	Yes
Harvard	5,981	14,192	4,395	0	8	228	88	5	NC	
Hopedale	5,907	867	0	408	1	NC	0	0	N/A	A
Lakeville	9,821	6,174	180	1,403	1	15	0	0	NO	
Lancaster	7,380	11,110	1,192	367	1	3	0	6	N/A	4

	FY2002 Featured Report - Electronic Services													
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook Readers Owned				
Lee	5,985	2,262	619	47	1	52	0	0	N/A					
Lenox	5,077	3,464	18,512	12,500	9	86	113	9	N/A					
Lincoln	8,056	17,850	0	3,859	9	NC	43	13	NC					
Littleton	8,184	0	500	0	9	77	183	1	NC					
Lunenburg	9,401	10,517	0	328	2	NC	104	0	NC	;				
Manchester-by-the-Sea	5,228	16,750	1,895	1,616	3	64	199	1	7,530					
Marion	5,123	10,582	240	1,250	3	NC	0	0	24,000					
Mattapoisett	6,268	9,939	3,012	1,936	7	21	65	3	11,180	Yes				
Mendon	5,286	2,262	7,795	316	6	10	249	0	NC	;				
Merrimac	6,138	3,700	0	790	4	36	297	0	NC					
Middleton	7,744	6,101	0	536	6	31	60	2	NC	;				
Millis	7,902	13,691	8,015	3,476	5	37	20	11	652	2				
Monson	8,359	8,817	0	0	8	126	0	0	1,941	1				
Montague	8,489	2,189	11,063	0	2	NC	0	1	NC	;				
Nantucket	9,520	23,979	15,354	16,749	16	14	51	4	N/A					
Natick - Bacon	9,651	0	0	0	1	NC	23	0	NC	;				
Newbury	6,717	15,967	21,929	1,541	14	240	63	2	NC	;				
Northampton - Lilly	8,983	0	41	0	3	20	34	0	NO	;				
Norwell	9,765	16,693	0	0	11	NC	63	8	N/A	Yes				
Orange	7,518	999	14,712	132	9	51	54	0	N/A					
Orleans	6,341	21,765	18,881	0	4	400	28	•	NC					
Plainville	7,683	8,556	0	1,510	9	27	129	•	54,494	1				
Rockport	7,767	19,509	10,627	1,883	9	126	31	0	N/A					
Rowley	5,500	750	0	0	2	1	28	0	NC					
Rutland	6,353	2,262	900	450	7	100	68	1	N/A					
Salisbury	7,827	10,110	0	0	2	60	0	0	N/A					
Shirley	6,373	2,138	0	0	12	282	107	0	N/A					
Southampton	5,387	4,698	443	155	2	NC	2	5	NC	;				
Southborough	8,781	6,000	0	5,000	5	150	96	23	NC					
Southwick	8,835	2,262	660	0	5	39	55	0	N/A					

	FY2002 Featured Report - Electronic Services												
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook Readers Owned			
Sterling	7,257	1,947	5,511	0	8	NC	48	3	12,218	3			
Stow	5,902	11,116	0	3,476	3	NC	0	0	2				
Sturbridge	7,837	2,262	661	0	8	77	104	0	NC				
Sutton	8,250	1,865	575	350	3	14	52	0	N/A				
Templeton	6,799	2,375	0	0	1	15	15	0	N/A				
Topsfield	6,141	20,254	22,552	3,600	14	131	2	6	N/A				
Townsend	9,198	139	0	0	2	18	57	0	17,730				
Upton	5,642	5,912	3,609	195	2	329	24	3	10,522				
Ware	9,707	13,949	0	0	2	NC	73	0	N/A				
West Boylston	7,481	2,190	2,025	2,742	12	NC	51	8	NC				
West Bridgewater	6,634	10,022	5,078	1,210	10	107	352	3	NC				
Westminster	6,907	6,803	232	225	3	602	67	0	NC				
Williamstown	8,424	15,149	1,529	0	9	NC	244	12	NC	;			
Winchendon	9,611	2,190	0	72	3	26	64	0	N/A				

		FY2002	Featured	Report -	Electro	nic Servi	ces			
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook, Readers Owned
Library Population Gr	oup 4 ( 1	0,000 - 14	1,999)					-		
Abington	14,605	15,236	2,357	903	11	360	0	0	NC	Yes
Acushnet	10,161	8,655	0	363	3	NC	82	5	NC	Yes
Ashland	14,674	12,130	0	3,476	3	40	57	5	NC	;
Athol	11,299	1,995	8,200	2,000	9	120	115	1	10,920	
Barnstable - Centerville	10,085	15,425	0	1,714	6	NC	0	0	N/A	
Bedford	12,595	26,087	17,731	3,476	10	NC	80	4	NC	
Belchertown	12,968	15,005	0	496	7	292	232	0	N/A	
Brewster	10,094	23,690	15,863	0	5	153	2	0	NC	;
Carver	11,163	13,105	0	2,156	17	129	93	6	528,528	Yes
Charlton	11,263	2,028	2,382	234	2	11	123	0	N/A	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Clinton	13,435	2,275	0	0	2	100	99	10	N/A	
Dudley	10,036	8,229	1,979	0	3	20	28	6	1,510	
Duxbury	14,248	23,046	8,631	1,537	11	600	404	4	24,000	
East Bridgewater	12,974	7,044	3,627	1,857	2	200	105	4	N/A	
East Longmeadow	14,100	17,272	493	571	7	120	109	3	NC	
Grafton	14,894	2,262	0	0	6	17	69	1	NC	
Hamilton - Wenham	12,755	28,441	32,183	2,744	16	300	2	0	N/A	
Hanover	13,164	17,932	15,000	0	7	NC	22	3	N/A	
Harwich - Brooks	10,528	23,822	13,482	0	9	619	122	0	NC	Yes
Holbrook	10,785	15,509	750	919	8	135	51	2	N/A	
Holliston	13,801	13,851	0	3,476	7	300	178	13	4,313	3
Hopkinton	13,346	9,114	0	0	3	450	33	4	NC	
Hull	11,050	13,210	0	750	9	120	52	10	N/A	
Ipswich	12,987	22,648	1,099	2,185	9	169	59	1	2,400	
Kingston	11,780	14,428	14,473	1,705	13	152	142	5	NC	Yes
Leicester	10,471	2,488	3,758	0	6	NC	164	0	N/A	
Lynnfield	11,542	31,930	9,070	5,665	7	1,317	82	8	3,789	9
Mashpee	12,946	18,162	628	0	4	162	33	2	N/A	
Maynard	10,433	13,877	0	3,476	5	NC	32	27	NC	

		FY2002	Featured	Report -	Electro	nic Servi	ces			
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook Reader Owned
Medfield	12,273	21,105	0	3,476	10	NC	194	12	NC	
Medway	12,448	17,731	0	3,476	7	110	123	7	NC	
Millbury	12,784	2,190	2,178	72	4	150	2	0	NC	
Norfolk	10,460	10,505	4,638	845	9	73	350	2	9,861	
North Adams	14,681	15,106	3,325	1,344	8	185	41	1	32,101	
North Reading	13,837	18,685	4,672	1,803	11	8	38	0	2,300	
Northborough	14,013	19,215	3,416	3,077	4	50	208	2	NC	
Northbridge	13,182	2,190	0	72	1	17	0	0	NC	
Oxford	13,352	0	0	0	14	150	152	0	N/A	
Palmer	12,497	19,307	6,067	12,023	34	550	138	9	36,525	
Pepperell	11,142	18,345	3,815	0	4	128	200	0	2,500	
Raynham	11,739	8,938	4,619	1,294	3	21	0	0	N/A	
Rehoboth	10,172	9,642	0	0	5	NC	2	0	NC	
Seekonk	13,425	17,631	0	6,508	35	197	441	6	219,756	
Spencer	11,691	4,637	0	0	2	NC	82	5	N/A	
Swampscott	14,412	30,048	0	3,500	10	312	32	2	7,997	
Tyngsborough	11,081	14,733	6,720	1,144	3	105	81	0	1,850	
Uxbridge	11,156	2,488	1,126	0	3	29	14	1	N/A	
Wayland	13,100	20,045	21,559	3,476	9	NC	31	16	NC	
Weston	11,469	24,779	10,000	3,476	10	279	162	2	NC	
Westport	14,183	12,180	750	1,803	3	NC	6	0	NC	Yes
Westwood	14,117	23,845	0	3,476	13	NC	195	12	NC	
Whitman	13,882	12,177	8,855	722	3	150	28	2	NC	Yes
Wilbraham	13,473	20,541	11,224	679	6	404	80	2	6,317	
Wrentham	10,554	8,358	1,053	2,148	9	90	170	0	NC	Yes

		FY2002	Featured	Report -	Electro	nic Servi	ces			
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook Readers Owned
Library Population G	roup 5 ( 1	5,000 - 24	I,999)	· <del></del>				· <del>v=</del>	· · · · · · · · · · · · · · · · · · ·	· · · · · ·
Acton - Memorial	19,111	22,692	0	3,476	6	NC	122	10	NC	;
Amesbury	16,450	21,520	2,868	1,871	3	264	21	0	2,198	3
Auburn	15,901	23,001	10,902	760	4	NC	75	4	N/A	
Barnstable - Hyannis	16,470	27,819	0	0	18	750	3	0	NC	
Bellingham	15,314	13,722	3,764	439	3	55	44	3	NC	
Belmont	24,194	36,501	19,594	3,476	11	379	459	18	NC	Yes
Bourne	18,721	28,681	24,202	0	10	400	136	0	NC	Yes
Burlington	22,876	30,476	0	3,040	5	213	466	6	NC	
Canton	20,775	21,642	13,020	1,283	10	900	354	4	NC	Yes
Concord	16,993	37,778	10,000	6,395	20	NC	217	33	110,919	
Dedham	23,464	26,603	33,594	3,476	16	NC	26	0	NC	
Easthampton	15,994	14,301	35,571	0	2	72	85	0	NC	
Easton	22,299	16,566	2,000	0	15	46	36	17	81,230	Yes
Fairhaven	16,159	18,649	0	0	2	150	49	5	20,072	
Foxborough	16,246	20,766	202	0	10	167	106	5	88,000	
Gardner	20,770	20,073	0	0	3	146	33	0	N/A	
Greenfield	18,168	18,384	14,266	608	7	317	33	1	NC	
Hingham	19,882	31,447	3,033	1,864	15	700	52	0	NC	
Holden	15,621	20,295	0	0	5	170	61	8	N/A	
Hudson	18,113	22,474	7,144	136	4	135	65	4	NC	
Longmeadow	15,633	20,664	0	683	11	170	111	8	NC	
Ludlow	21,209	22,515	720	0	3	62	13	8	N/A	
Mansfield	22,414	13,676	4,518	3,357	11	405	230	8	10,000	Yes
Marblehead	20,377	34,753	6,227	3,875	12	506	195	3	62,712	
Marshfield	24,324	24,170	16,849	2,648	12	NC	113	19	NC	
Middleborough	19,941	16,587	0	2,815	11	257	144	7	19,463	
Natick - Morse	22,519	38,000	5,000	2,000	25	1,725	318	12	NC	
Newburyport	17,189	33,281	11,720	2,520	20	610	8	0	NC	
Northampton - Forbes	19,995	32,786	511	4,000	7	592	5	2	672,583	

		FY2002	Featured	Report -	Electro	nic Servi	ces			
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec Format	Electronic Subscrip.	Web Page Hits	Ebook Readers Owned
Norton	18,036	13,760	5,477	2,586	9	575	295	8	19,020	Yes
Pembroke	16,927	15,335	2,832	0	9	247	147	0	22,189	
Reading	23,708	37,576	8,000	6,806	23	NC	121	9	NC	Yes
Rockland	17,670	14,353	0	3,895	11	113	10	3	NC	Yes
Sandwich	20,136	28,737	15,867	600	23	683	47	1	23,076	Yes
Scituate	17,863	22,397	0	603	7	345	95	0	46,996	Yes
Sharon	17,408	21,523	29,000	0	12	NC	122	10	19,237	Yes
Somerset	18,234	18,550	20,771	1,232	9	1,117	18	5	6,729	Yes
South Hadley - Public	15,476	19,157	6,832	498	7	181	147	10	30,621	
Southbridge	17,214	16,917	2,651	539	5	109	72	0	2,831	
Stoneham	22,219	28,166	7,488	2,290	13	NC	7	19	11,087	7
Sudbury	16,841	24,342	16,779	3,476	15	NC	14	2	NC	;
Swansea	15,901	14,259	4,149	0	7	NC	25	2	N/A	
Wakefield	24,804	35,694	35,155	3,740	24	2,460	198	6	21,359	
Walpole	22,824	23,156	2,682	4,173	6	200	0	3	NC	
Wareham	20,335	18,667	3,100	3,995	14	226	189	15	N/A	
Webster	16,415	6,830	3,135	0	6	400	8	1	N/A	
Westborough	17,997	25,782	0	0	4	NC	61	6	NC	
Westford	20,754	35,790	10,222	2,863	10	2,659	12	12	12,940	
Wilmington	21,363	26,329	8,314	2,540	9	152	7	3	18,933	3
Winchester	20,810	33,772	29,954	3,476	14	609	345	12	NC	
Winthrop	18,303	31,692	11,100	3,290	9	150	108	4	1,040	
Yarmouth	24,807	42,585	13,368	0	16	436	161	0	3,115	5

		FY2002	Featured	Report -	Electro	nic Servi	ces			
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook. Readers Owned
Library Population Gro	oup 6 ( 2	25,000 - 49	9,999)	<del></del>		<del> </del>				<del></del> -
Agawam	28,144	30,130	0	0	32	382	380	3	N/A	
Amherst	34,874	41,491	21,585	1,383	25	835	305	3	593,125	5
Andover	31,247	47,498	39,411	18,387	43	843	587	16	2,223,600	Yes
Arlington	42,389	34,964	17,200	3,476	18	1,892	199	26	NC	
Attleboro	42,068	24,565	0	4,180	15	232	279	2	7,280	Yes
Beverly	39,862	43,954	0	5,183	14	1,266	2	4	131,566	
Billerica	38,981	32,000	3,000	3,000	20	175	173	21	NC	
Braintree	33,828	27,760	28,303	2,599	13	920	107	2	NC	
Bridgewater	25,185	12,564	2,104	3,184	9	2,235	372	5	15,276	
Chelmsford	33,858	45,430	22,528	5,210	25	NC	335	6	NC	
Chelsea	35,080	9,780	0	0	3	105	15	2	8,704	
Danvers	25,212	35,694	0	3,290	15	NC	1	2	45,363	
Dartmouth	30,666	31,497	2,850	4,020	12	1,155	55	5	10,112	
Dracut	28,562	25,298	0	0	5	539	211	0	NC	
Everett	38,037	33,989	9,516	3,290	9	1,726	89	1	56,940	
Falmouth - Public Library	25,475	53,851	31,438	12,966	14	2,550	76	4	177,387	,
Fitchburg	39,102	28,871	13,718	0	14	NC	48	3	37,284	
Franklin	29,560	23,165	6,000	4,471	11	920	158	13	NC	
Gloucester	30,273	36,635	14,354	4,231	20	832	28	2	429,179	
Holyoke	39,838	18,851	3,371	623	9	141	41	1	981	
Leominster	41,303	25,265	19,379	835	5	117	63	6	NC	
Lexington	30,355	45,968	0	3,476	11	458	281	10	93,056	
Marlborough	36,255	25,662	16,424	848	5	149	479	2	NC	;
Melrose	27,134	32,989	13,012	4,172	26	NC	8	1	15,830	
Methuen	43,789	31,473	0	2,337	9	83	351	2	6,237	
Milford	26,799	23,869	9,447	787	15	NC	169	12	471,920	
Milton	26,062	25,676	2,400	0	16	275	86	2	14,275	
Needham	28,911	27,128	1,164	3,476	9	650	111	12	36,023	
North Andover	27,202	29,015	6,385	5,660	11	264	218	10	31,656	

	FY2002 Featured Report - Electronic Services										
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources	Mat'ls in Elec Format	Electronic Subscrip.	Web Page Hits	Ebook Readers Owned	
North Attleborough	27,143	20,139	0	708	3	160	4	0	34,986	Yes	
Norwood	28,587	27,262	17,167	3,476	14	390	280	11	38,413	3	
Peabody	48,129	43,532	8,094	0	22	571	129	5	870,129		
Pittsfield	45,793	34,309	0	0	8	795	257	20	25,254		
Randolph	30,963	25,107	0	0	17	487	75	0	N/A		
Revere	47,283	30,048	0	3,290	22	1,225	142	1	NC		
Salem	40,407	35,694	21,488	3,290	10	426	9	11	N/A		
Saugus	26,078	36,726	35,200	13,500	29	347	40	10	NC		
Shrewsbury	31,640	32,063	10,111	962	5	145	153	17	NC		
Stoughton	27,149	20,868	4,975	2,225	3	902	10	3	28,922	2	
Tewksbury	28,851	20,870	6,200	3,750	10	500	69	3	NC		
Watertown	32,986	42,897	23,169	11,809	28	NC	786	40	333,600	Yes	
Wellesley	26,613	33,250	47,084	3,476	15	NC	179	26	11,355	5	
West Springfield	27,899	25,900	6,335	0	12	442	6,695	0	26,700		
Westfield	40,072	28,217	0	1,639	22	400	410	0	N/A		
Woburn	37,258	11,644	14,868	3,476	6	471	0	32	151,687	7	

FY2002 Featured Report - Electronic Services										
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook, Readers Owned
Library Populatio	n Group 7 ( 5	50,000 - 99	9,999)		-					
Brockton	94,304	26,762	18,790	1,473	11	3,335	10	2	586,368	3
Brookline	57,107	51,241	6,194	3,476	18	1,600	127	28	62,415	5
Chicopee	54,653	32,430	0	0	26	220	25	2	9,569	
Fall River	91,938	34,604	19,642	5,645	14	244	27	4	370,372	
Framingham	66,910	46,870	18,550	3,476	21	858	296	12	2,347,800	
Haverhill	58,969	44,795	8,665	6,952	44	912	122	4	35,401	
Lawrence	72,043	33,708	1,708	314	13	525	142	15	27,984	
Lynn	89,050	37,102	16,211	7,347	10	736	22	10	34,513	
Malden	56,340	20,421	11,018	0	17	363	28	6	14,743	3
Medford	55,765	28,193	7,000	3,476	10	725	296	12	600	
New Bedford	93,768	45,735	0	6,769	33	2,618	1,514	9	64,230	Yes
Newton	83,829	59,344	27,018	5,500	46	NC	1,720	16	42,921	
Plymouth	51,701	38,728	18,636	257	24	1,324	26	15	32,703	Yes
Quincy	88,025	53,046	22,826	6,004	108	NC	209	27	191,004	Yes
Somerville	77,478	44,480	30,913	3,476	32	660	202	33	NC	
Taunton	55,976	23,733	12,296	4,919	14	828	71	4	9,662	
Waltham	59,226	40,193	0	3,476	19	2,397	306	14	367,408	
Weymouth	53,988	24,594	41,456	2,643	22	NC	38	8	NC	

FY2002 Featured Report - Electronic Services											
Library	2000 Pop	Network Expend.	Elec. Access Expend.	Online Access Expend.	GUI Internet PC's	Users of Elec. Resources		Electronic Subscrip.	Web Page Hits	Ebook Readers Owned	
Library Population Group 8 (100,000 + )											
Boston	589,141	385,564	277,566	0	546	21,857	4,087	259	83,324,709		
Cambridge	101,355	48,181	34,881	23,541	71	1,298	52	15	126,109		
Lowell	105,167	42,877	86	4,137	29	780	20	1	22,213	3	
Springfield	152,082	116,570	7,437	32,104	42	NC	3,933	14	NC		
Worcester	172,648	81,236	180	3,826	38	8,181	1,171	82	1,170,125	5	

#### Appendix - Definitions Electronic Services, FY2002

Column Heading	Definition
2000 Population	Population from the 2000 U.S. Census. For libraries in municipalities with one independent public library, this is the population for the municipality in which the library is located. For multiple independent public libraries, this is the percentage of the municipality's population served by the library. For joint public libraries, this is the total population of the two municipalities.
Ebook Readers owned	Whether the library owned an ebook reader(s) for patron use as of 6/30/02. An ebook reader is a dedicated hardware device built especially for storing and displaying ebooks that has a high-quality screen and special capabilities for book reading such as annotating text and bookmarking pages. Examples include the Rocket eBook, the SoftBook and the Everybook. (D. Hawkins. "Electronic Books: A Major Publishing Revolution, Part I" Online 7/8-2000 p. 16) Excludes personal computers and digital assistants.
Electronic Access Expenditures	FY2002 operating and capital expenditures reported for providing library users with access to electronic resources and services. Includes operating expenditures for computer hardware, software, maintenance, dedicated telephone lines and Internet Service Provider fees.
Electronic Subscriptions	Number of subscriptions, as of 6/30/02, for materials in electronic format including individual publications and databases received through an automated network. Databases are counted by the name of the database not by the titles in the database. Excludes regional and statewide MBLC subscriptions available through the library's regional membership.
GUI Internet PC's	Number of GUI Internet terminals for patron use as of June 30, 2002. Graphical User Interface (GUI) allows the user to provide input and receive output interactively by manipulating menu bars, icons, and moveable, resizable windows by means of a keyboard and/or pointing device such as a mouse. Netscape and Internet Explorer are examples.
Library	Name of the municipality in which the library is located, followed by a shortened library name when the library is in a municipality with more than one independent library. In the case of a joint library, the name of the library is shown. The library data includes branch and bookmobile data.

Column Heading	Definition
Materials in Electronic Format	Number of library-owned or leased REFERENCE and CIRCULATING library materials designed to be processed by a computer such as CD-ROMs, floppy disks, magnetic tapes and magnetic disks, as of 6/30/02. Examples are products on CD-ROM, tape or disk, locally-mounted databases and U.S. Census data tapes. Excludes bibliographic records used to manage the collection, library system software, and microcomputer software used only by the library staff.
Network Expenditures	FY2002 operating expenditures reported for membership in an automated resource sharing network, excluding that part of the fee, if any, that covers online access.
Online Access Expenditures	FY2002 operating expenditures for subscription or database connection charges paid for commercial data services either directly or through a network; excludes the cost of communication line installation.
Users of Electronic Resources	Average weekly number of the public's <b>in-library</b> contacts, regardless of length of time, with any of the library's electronic resources during FY2002. Electronic resources include, but are not limited to Internet (WWW, email, telnet, other), online indexes (and full-text databases), CD-ROM reference sources, software, and the online catalog. Not included is staff use of these resources. Note that a library may have reported counts for some resources such as databases but, not for others such as PACs. NC = Not counted.
Web Page Hits	Number of retrievals of any item, such as a page or a graphic, from the library's homepage during FY2002. For example, when a visitor accesses the library's homepage which has four graphics, that's 5 hits, one for the page and four for the graphics. NA = not applicable, library does not have a web page. NC = Not counted.

Library	Page	Library 	Page	Library 	Page
Abington	10	Chester		Hancock	
Acton - Memorial		Chesterfield		Hanover	
Acton - W. Acton		Chicopee		Hanson	
Acushnet		Chilmark		Hardwick - Gilbertville	
Adams		Clarksburg		Hardwick - Paige Memoria	
Agawam		Clinton		Harvard	
Alford		Colrain		Harwich - Chase	
Amesbury	14	Concord		Harwich - Harwich Port	
Andover	14	Conway		Hatfield	
Aquinnah		Cummington		Haverhill	
Arlington		Dalton		Heath	
Ashburnham		Danvers		Hingham	
Ashby		Dartmouth	. 14	Hinsdale	
Ashfield		Dedham	. 12	Holbrook	
Ashland		Deerfield	5	Holden	12
Athol	10	Dennis - Memorial		Holland	6
Attleboro	14	Dennis - Sears	5	Holliston	10
Auburn	12	Dennis - South Dennis	5	Holyoke	
Avon		Dennis - Town	5	Hopedale	7
Ayer		Dennis - West Dennis	5	Hopkinton	
Barnstable - Centerville		Dighton	7	Hubbardston	
Barnstable - Cotuit		Douglas		Hudson	
Barnstable - Hyannis		Dover		Hull	
Barnstable - Marstons Mills	. 7	Dracut	. 14	Huntington	
Barnstable - Osterville		Dudley		lpswich	
Barnstable - Sturgis		Dunstable		Kingston	
Barnstable - Whelden		Duxbury		Lakeville	
Вагте	_	East Bridgewater	. 10	Lancaster	
Becket	_	East Brookfield		Lanesborough	_
Bedford		East Longmeadow	_	Lawrence	
Belchertown		Eastham		Lee	
Bellingham		Easthampton		Leicester	
Belmont		Easton		Lenox	
Berkley		Edgartown		Leominster	
Berlin Bernardston		Egremont		Lexington	
Beverly		Erving Essex		Leyden	
Billerica		Everett		Lincoln	
Blackstone	_	Fairhaven		Littleton	
Blandford		Fall River	_	Longmeadow	
Bolton		Falmouth - Public Library		Lowell	
Boston		Falmouth - West Falmouth .		Ludlow	
Bourne		Falmouth - Woods Hole		Lunenburg	
Boxborough		Fitchburg		Lynn	
Boxford		Florida	_	Lynnfield	10
Boylston	. 5	Foxborough	. 12	Malden	16
Braintree		Framingham	. 16	Manchester-by-the-Sea .	8
Brewster	10	Franklin	. 14	Mansfield	
Bridgewater	14	Freetown	7	Marblehead	
Brimfield	. 5	Gardner		Marion	
Brockton		Georgetown		Marlborough	
Brookfield		Gill		Marshfield	
Brookline		Gloucester		Mashpee	
Buckland		Goshen		Mattapoisett	
Burlington		Gosnold		Maynard	
Cambridge		Grafton		Medfield	
Canton		Granby		Medford	
Carlisle		Granville		Melrose	
Charlement		Great Barrington		Melrose	
Charlemont		Greenfield		Merrimac	
Charlton		Groton		Methuen	
Chatham - Eldredge Chatham - So. Chatham				Middleborough	
Chelmsford		Hadley		Middlefield	
Chelsea		Hamilton - Wenham		Middleton	
Cheshire		Hampden		Milford	
Officiality	. 5	Hampuell		Willion Control Control	17

Library	Page	Library	Page	Library	Page
Millbury	11	Rockland	13	Wehster	13
Millis		Rockport			15
Millville	. 6	Rowe		Wellfleet	6
Milton	_	Rowley			4
Monroe	_	Royalston		West Bridgewat	
Montague		Rutland			6
Monterey	_	Salem		West Newbury	6
Montgomery		Salisbury			d 15
Mount Washington		Sandisfield			ge 4
Nahant	_	Sandwich			6
Natick - Bacon		Savoy		Westfield	
Natick - Morse		Scituate			13
Needham		Seekonk			4
New Bedford	· =	Sharon			9
New Marlborough		Shelburne - Arms Lik			
New Salem		Shelburne - Shelburr	ne Free 3	Westwood	11
Newbury		Sherborn			16
Newburyport		Shirley			4
Norfolk		Shutesbury			
North Adams		Somerset		Williamsburg - N	Meekins 6
North Andover		Somerville			9
North Attleborough North Brookfield		South Hadley - Gaylo South Hadley - Publi			
North Reading		Southampton			13
Northampton - Forbes		Southborough		Windsor	
Northampton - Lilly		Southbridge			
Northborough		Southwick		Woburn	
Northfield - Dickinson		Spencer			4
Northfield - Field	. 3	Sterling		Wrentham	11
Norton		Stockbridge		Yarmouth	13
Norwell		Stoneham			
Oak Bluffs		Stow			
Oakham	. 3	Sturbridge			
Orange		Sudbury			
Orleans		Sunderland			
Oxford		Swampscott			
Palmer		Swansea			
Paxton		Taunton			
Peabody		Templeton			
Pembroke		Tisbury			
Pepperell	11	Tolland	4		
Peru		Topsfield	9		
Petersham		Townsend			
Pittsfield		Tyngsborough			
Plainfield	. 3	Tyringham	4		
Plainville		Upton			
Plymouth		Uxbridge			
Princeton	. 6	Wales			
Provincetown	. 6	Walpole	13		
Quincy		Waltham			
Randolph		Ware			
Reading		Warren - Public Libra	ary 6		
Rehoboth	11	Warren - West Warre	en 4		
Revere		Warwick			
Richmond		Watertown Wayland			
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#### Massachusetts Public Library Data Reports:

➤ Children's Services, xxxx Data (distributed in February)

Selected statistics related to children's services including staffing, programming, holdings and circulation.

➤ Circulation and Holdings Report, FYxxxx (distributed in January)

Various public library circulation and holdings raw data. Also includes circulation per FTE, per hour open and per capita and holdings per capita data.

➤ Education & Staffing Report, 7-1-xxxx (distributed in January)

Public library staffing levels and distribution of the staff's highest educational level. Staffing level data includes: total full-time equivalencies (FTE), number full time and part time, and FTE for MLS, librarian, children's librarian and non-custodian positions as well as total hours open per non-custodian FTE. Director's education level and length of work week are displayed.

➤ Electronic Services, FYxxxx Data (distributed in May)

Selected statistics related to electronic services including: web page hits, uses of electronic resources, electronic subscriptions and materials in electronic format.

➤ Featured Reports, FYxxxx Data (distributed in the spring)

Reports on changing topics present public library data not displayed in other reports.

> Financial Statistics Report, FYxxxx Data (distributed in February)

Raw and per capita figures for each reporting public library's (including branches) total municipal appropriation, operating income, and salary, materials, other and total operating expenditures. Also included are percent of total operating expenditures spent for salaries, materials and other expenditures.

➤ The FYxxxx Municipal Pie...What's Your Share? (distributed in March)

Relates the amount expended from the general fund by each city and town on public library service, to the amount expended to operate the entire municipality.

➤ Public Library Outlets, FYxxxx Data (distributed in May)

Selected statistics relating to public library outlets including: staffing, holdings and circulation.

> Rankings Report, xxxx Data (distributed in March)

Each municipality's rank within its population group and within the entire state based on its library's <u>per capita values</u> for certain income and expenditure data. For services, the indicators are: FTE per 10,000 population, MLS FTE per 10,000, hours open per week, direct and total circulation per capita and holdings per capita.

➤ Salaries Report, 7-1-xxxx (distributed in January)

Hourly minimum and maximum salaries for up to 17 public library position classifications from Library Director to Custodian. Annual salary for the Library Director is also displayed.

> Services Report, FYxxxx (distributed in January)

Services data includes number of terminals with Internet, GUI access, average weekly visits, reference questions and hours open. Counts are provided for weekend days open, branches, adult and children's programs and attendance. Average hours open on weekends is also shown.

➤ Summary Tables and Graphs, xxxx Data (distributed in March)

Statewide, population group and regional totals of various incomes, expenditures, holdings, circulation, services and staffing data. Subject index provided.

Massachusetts Academic Library Data, Fall xxxx, Selected Statistics (distributed in the spring)

Massachusetts School Library Media Center Report, Fall xxxx (distributed in May)

Massachusetts Special Library Statistics Report, FYxxxx Data (distributed in November)

Within several weeks of the print distribution (after March for the public library series), the reports are available in PDF format and the related spreadsheet and database files are available for downloading from the Board's webpage, http://www.mlin.lib.ma.us/mblc/sadac/data\_coordination\_index.shtml.

